

EXERCISE 1

Purpose: To review an agency's 3-bar outcome report to verify understanding of report components and comparisons available in the report.

Participants: All attendees in large group. Each participant will review the sample report independently.

Timeframe: 5 minutes of individual review, followed by discussion.

Procedure: In this exercise, each participant should review the sample outcome report for Faircare Home Health Services. Answer the following questions and be prepared to discuss your answers in the large group.

1. How many total cases from Faircare are included in the report for the End Result Outcomes for the current period? How many total cases are included for the End Result Outcomes for the prior period?
2. How many total cases from Faircare are included in the report for the Utilization Outcomes for the current period? How many total cases are included for the Utilization Outcomes for the prior period?
3. Will the number of cases for the prior period in this year's report be identical to the number of cases in the current period for Faircare's 2-bar report accessed last year? Why or why not?

Locate the outcome of Improvement in Laundry on page 1 of the risk-adjusted section of the report. Answer the following question.

4. Which groups' comparison shows a statistically significant difference? What can be said about the other comparison displayed?

Locate the outcome of Improvement in Dyspnea on page 2 of the risk-adjusted section of the report. Answer the following question.

5. Why are there two different indicators of statistical significance noted for this outcome result?

Materials: Sample Outcome Report for Faircare Home Health Services

EXERCISE 2

Purpose: To review a 3-bar outcome report to verify understanding of comparisons available in the reports.

Participants: All attendees in large group. Each participant will review the sample report independently.

Timeframe: 5 minutes of individual review, followed by discussion.

Procedure: In this exercise, each participant should utilize the sample outcome report for Faircare Home Health Services. Answer the following questions and be prepared to discuss your answers in the large group.

Locate the outcome of Improvement in Lower Body Dressing.

1. In comparison to the agency's outcome rate for last year (the prior period), is this year's rate favorable or unfavorable?

Locate the outcome of Improvement in Ambulation/Locomotion.

2. In comparison to the agency's outcome rate for last year, is this year's rate favorable or unfavorable?
3. In comparison to the reference rate, is the agency's current outcome rate favorable or unfavorable?

Locate the outcome of Any Emergent Care.

4. In comparison to the agency's outcome rate for last year, is this year's rate favorable or unfavorable? Is the comparison between the agency's current rate and the prior period rate statistically significant?
5. In comparison to the reference rate, is the agency's current outcome rate favorable or unfavorable? Is the comparison between the agency's current rate and the reference rate statistically significant?

Locate the outcome of Acute Care Hospitalization.

6. In comparison to the agency's outcome rate for last year, is this year's rate favorable or unfavorable? Is the comparison between the agency's current rate and the prior period rate statistically significant?
7. In comparison to the reference rate, is the agency's current outcome rate favorable or unfavorable? Is the comparison between the agency's current rate and the reference rate statistically significant?

If Faircare had selected Any Emergent Care as their target outcome for last year, what questions would they have concerning their performance?

Materials: Sample Outcome Report for Faircare Home Health Services

EXERCISE 3

Purpose: To review an agency's 3-bar outcome report to verify understanding of the report components.

Participants: All workshop attendees in large group. Each participant will review the sample report independently.

Timeframe: 10 minutes of individual review, followed by discussion.

Procedure: In this exercise, each participant should utilize the sample outcome report for Faircare Home Health Services. Answer the following questions and be prepared to discuss your answers in the large group.

Locate the outcome of Improvement in Status of Surgical Wounds (on the descriptive section of the report). Note the outcome rate for the agency's current period compared to the prior rate. Also review the report dates.

1. What would be your interpretation of the results if Faircare had selected this outcome for remediation (improvement)?
2. What would be your interpretation of the results if Faircare had selected this outcome for reinforcement?
3. What if the outcome had been selected for remediation and the POA implementation date was April 15, 2002?
4. What if the outcome had been selected for remediation and the POA implementation date was October 2, 2002?
5. Why do people sometimes feel confused when they review the 3-bar report?

Materials: Sample Outcome Report for Faircare Home Health Services